



OFFICE of the CITY MANAGER

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March 27, 2020

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Resources for Individuals & Families Affected by COVID-19

- **Internal Revenue Service (IRS) and Franchise Tax Board (FTB)** – Tax Filing deadline extended from April 15, 2020 to July 15, 2020
 - 90-day extension to file 2019 tax return
 - 90-day extension for 2019 income tax payments
- **Unemployment Benefits** – The Employment Development Department (EDD) provides support services to individuals who have lost their jobs or have had hours reduced due to impacts of COVID-19, who meet eligibility requirements.
 - Governor's Executive Order waives the one-week waiting period
 - School closures and care options will be factored in eligibility considerations
 - Reduced Work Hours – Partial wage replacement through Unemployment Insurance for workers who have lost their job or have their hours reduced, through no fault of their own
 - https://www.edd.ca.gov/about_edd/coronavirus-2019.htm
- **Disability Benefit** – The Employment Development Department (EDD) provides support services to individuals who are unable to work due to having or being exposed to COVID-19 (certified by medical professional).
 - https://www.edd.ca.gov/about_edd/coronavirus-2019.htm
- **Federal Student Loan Payments** – May be able to suspend payments for 60 days
 - Call loan service provided to stop payment. During elective forbearance period, no interest or penalties applied. No current "end date" on provision, at least 60 days
 - Does not apply Private Student Loans, gov (state) loans, or school-held Perkins loans
 - <https://www.ed.gov/news/press-releases/delivering-president-trumps-promise-secretary-devos-suspends-federal-student-loan-payments-waives-interest-during-national-emergency>
- **Utilities, Internet and Phone** – Many companies are flexible with non-payments or late payments.
 - Call utility company to discuss options
 - Edison, Golden State Water, Gas Company have implemented moratoriums and have suspended service disconnections due to non-payment.
 - Southern California Edison - <https://www.sce.com/>
 - So Cal Gas - <https://www.socalgas.com/coronavirus>
 - Golden State Water Company - <https://www.gswater.com/>

TASHA CERDA, Mayor / ART KASKANIAN, Mayor Pro Tem

MARK E. HENDERSON, Councilmember / DAN MEDINA, Councilmember / RODNEY G. TANAKA, Councilmember

MINA SEMENZA, City Clerk / J. INGRID TSUKIYAMA, City Treasurer / CLINT OSORIO, City Manager / CARMEN VASQUEZ, City Attorney

- **Home Foreclosures and Evictions** – Government agencies such as Housing and Urban Development (HUD), Federal Housing Finance Agency (FHFA), United States Department of Agriculture (USDA), Fannie Mae, and Freddie Mac are suspending foreclosures and evictions for 60 days, as well as forbearance options for homeowners.
- **Vehicle Payments** – Financial institutions have rolled out benefits to ease the strain on car owners. Contact your financial institutions for details and eligibility requirements.
- **Banks, Credit Card Companies, and Financial Institutions** –
 - May be allowing delayed payments, interest forgiveness, forbearance (pausing monthly payments), waiving penalties, or credit line increases.
 - Contact your financial institutions for details and eligibility requirements.
- **Food Assistance** - Options for obtaining food and necessities
 - Grab & Go Food Centers – Los Angeles Unified provides meals to students in need during temporary school closures at various centers
 - For locations and information, visit <https://achieve.lausd.net/resources>
 - Local Food Bank - <https://www.feedingamerica.org/find-your-local-foodbank>

Sincerely,



Clint Osorio
City Manager

As of 3/25/2020 and is subject to change, based on legislation, availability, agency participation, etc. The City is not responsible for changes in benefits and/or assistance. Please visit individual organization websites for latest information.
