

## Gardena – Website FAQs

### Residential

1. What is included with my trash service?
  - a. Standard service for residents includes a 64-gallon trash cart, a 64-gallon or 96-gallon recycling cart, and a 64-gallon organics cart. Residents can request a 96-gallon trash cart for the same monthly fee. Residents can request a 96-gallon organics cart. Additional trash carts are available for a fee. Additional recycling carts and organic carts are available for *free*.
2. What do I put in each container?

**Commented [RA1]:** JPEG also included in email with this document.

Descarga esta lista en español: [tinyurl.com/3j2j7fk](http://tinyurl.com/3j2j7fk)

# What Goes Where\*

## Mixed Organics

**NEW**

**Bag It (Clear Bags Only)**

- Food scraps (including meat and dairy) and leftovers
- Coffee grounds and filters, tea bags, loose leaf tea
- Paper napkins and towels
- Soiled/greasy paper and boxes
- Biodegradable paper plates and bowls



**Keep it Loose**

- Grass, leaves, and flowers
- Small branches less than three (3) inches thick and four (4) feet long.
- Untreated, clean wood scraps



## Recycle

- Cartons
- Glass containers
- Metal cans and clean foil
- Paper, newspaper, magazines, phone books, envelopes, cardboard (flattened)
- Plastic bottles, tubs, jars



**3 Easy Steps for Recycling Success!**

Keep it Loose - bags can hold liquid that will ruin a recycling load

Keep it Dry - wet paper can't be recycled (put in green cart)

Keep it Clean - clean out any food residue

## Trash

**REVISED**

- Broken Glass and Dishes
- Hoses, Disposable Gloves, Hairnets
- Kitty Litter, Diapers, Bagged Pet Waste
- Plastic Cups, Lids, Utensils, Straws, Shrink/Cling Wrap
- Shoes, Clothing, Accessories, and Toys that Cannot be Donated or Sold
- Snack and Chip Bags, Candy Wrappers
- Wrapping and Tissue (Gift) Paper



\* These are partial lists. Scan the QR code to find more detailed lists.



3. I have a physical disability, can someone help take out my trash, recycling, and organics carts?
  - a. Walk-out (Valet) service is free for disabled residents. Contact Waste Resources of Gardena to set up service by calling (310) 366-7600 or apply [online](#).
4. How many bulky pickups are provided?
  - a. In Gardena, residential and multi-family customers are eligible for four (4) free pickups per calendar year. You must call before noon the day prior to your regular service day to schedule your bulky item pick up. Each pickup cannot include more than two (2) large household items and will be limited to a maximum volume of three (3) cubic yards, or weight limit of 300lb. Collections of more than three (3) cubic yards or more than one (1) pickup per quarter will be subject to a surcharge. For additional information please visit [WRG's Bulky Item Pickup page](#).

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5. What do I do with my electronic waste (stereos, televisions, computers and computer monitors, VCRs, cellular phones, fax machines, household copiers, computer printers, other items with electric plugs)?
  - a. E-Waste is collected as part of your bulky pickup program described above.
6. What should I do with my Sharps needles?
  - a. Residents may request one pre-paid postage mail-back container per quarter for safely disposing of their Sharps. Residents should contact WRG at (310) 366-7600 or (888) 467-7600 to request a container.
7. Where can I take my unused or expired medication?
  - a. Residents can obtain a list of year round disposal locations available in the City of Gardena by visiting the DEA website linked here: [Year Round Pharmaceutical Disposal Locations](#).
8. What do I do with my holiday tree?
  - a. Residents should place holiday trees on the curb for collection on their regularly scheduled collection day December 26 through January 22. Trees should be no more than 7 feet long. All ornaments and tree stands need to be removed before being put out for collection. Residents may also drop off holiday trees at three park locations throughout the City during this time. Check the City website for locations.
9. Where can I shred documents?
  - a. The City and WRG host an annual shredding event in the Spring. The event will be advertised on the City's and WRG's websites, and in the semi-annual newsletter from WRG.
10. Does the City provide compost for residents?
  - a. The City and WRG provide one compost give-away event per year. Residents should check the City and WRG website for the date, time, and location.
11. What is the Semi-Annual Bulky Item Pick Up?
  - a. The City and WRG host 10 cleanup events on Saturdays throughout the Summer and Fall. Residents in designated areas can place unlimited bulky items out for collection on their specific neighborhood cleanup day. Cleanup days are in addition to the four annual bulky item pickups available to residents. Residents should check the City and WRG website for the date and time of the Semi-Annual Bulky Item Pick Up in their neighborhood.

### Multi-Family

1. What do I do with my holiday tree?
  - a. Multi-Family residents should place holiday trees in the designated area for their building for collection on their regularly scheduled collection day December 26 through January 22. Residents should check with their property manager or owner about where to place holiday trees. Trees should be no more than 7 feet long. All ornaments and tree stands need to be removed before being put out for collection.
2. How many bulky pickups are provided?
  - a. In Gardena, residential and multi-family customers are eligible for four (4) free pickups per calendar year. You must call before noon the day prior to your regular service day to schedule your bulky item pick up. Each pickup cannot include more than two (2) large household items and will be limited to a maximum volume of three (3) cubic yards, or weight limit of 300lb. Collections of more than three (3) cubic yards or more than one (1) pickup per quarter will be subject to a surcharge. For additional information please visit [WRG's Bulky Item Pickup page](#)

### Commercial

1. How many bulky pickups are provided?
  - a. Commercial customers can receive bulky item pickup for a fee, per item.

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2. I need a new bin. How do I get one?
  - a. Commercial customers can contact Waste Resources of Gardena's Customer Service at (310) 366-7600 (or email [gardena@wasteresources.com](mailto:gardena@wasteresources.com)) to request a repair or replacement of their bin including steam cleaning and graffiti removal services. Please note if damage is determined to be the result of willful damage by the customer, a replacement fee will be charged.
3. How do I schedule an extra pickup?
  - a. Extra pickups are available for a fee. Please contact Waste Resources of Gardena's Customer Service at (310) 366-7600 (or email [gardena@wasteresources.com](mailto:gardena@wasteresources.com)) to schedule an extra pickup and/or update your service level.