

City of Gardena

2026 Residential Service Guide



Your Service Provider is Changing

WM and Waste Resources are proud to announce the approval from the City of Gardena for WM to become your new service provider, effective May 1, 2026.

Frequently Asked Questions

With this change in providers, are my services changing? Do I need to set up a WM account?

No, there are no changes to your trash, recycling, and organics services. Your account and service information will be automatically transitioned to WM.

Will my service day change?

WM will continue to provide service on your current collection day and frequency. If any adjustments to your schedule become necessary in the future, we'll make sure to notify you in advance, so you have time to prepare.

What do I do with my Waste Resources containers?

There are no immediate changes to your containers. Please continue to use your existing trash, recycle and organic waste containers.

How do I make changes to my service?

Residential customers can make changes to their service by contacting WM Customer Service

Phone: (310) 366-7600 (Monday–Friday, 8 a.m. to 5 p.m.)

Will my rate change on May 1, 2026?

No, there are no changes to approved service rates because of this transition.

Will there be any changes to my billing with WM?

No—if you are billed for services via Golden State Water.

Yes—if you were previously billed directly by Waste Resources. You will now begin receiving invoices from WM. Please note that your existing billing preferences will not transfer automatically. You will need to discontinue any automatic payment arrangements with Waste Resources and create a My WM profile at wm.com/mywm and select your preferred billing and payment options.

Instructions are included in this service guide and will be included with your next invoice.



home.wm.com/Gardena



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Residential Cart Service

To comply with state and local regulations, all Gardena residences are required to participate in the City's three (3) container waste collection system.

Additional recycling or organics carts are available at no charge and additional trash carts are available for an additional charge. Temporary bin service services are also available for an additional fee. To request additional or replacement carts or temporary bin service service, visit home.wm.com/Gardena or contact Customer Service.

Holiday Schedule

Collection does not occur on the following holidays:

New Year's Day | Memorial Day
Independence Day | Labor Day
Thanksgiving Day | Christmas Day

When a holiday falls on a weekday, collection will be delayed for one day for the remainder of the week. If a holiday falls on a Saturday or Sunday, there will be no delay in service.

ADDITIONAL SERVICES

Bulky Item/E-Waste Collection

In addition to the twice yearly cleanups in the Spring and Fall, each household receives up four (4) bulky item/e-waste pickups of up to three (3) cubic yards per calendar year at no additional charge. Need more? Additional pickups or extra items can be scheduled for a small fee.

How to Schedule a Pickup:

- Call WM Customer Service

Please remember that requests must be made by 2:30 p.m. the day prior to your service day.

Acceptable Items Include:

- Furniture: chairs, sofas, bagged mattresses
- Appliances: dishwashers, microwaves
- E-waste: TVs, computers, monitors
- Yard waste: tree branches, scrap wood

Items We Cannot Accept:

- Loose trash
- Household hazardous waste (such as paint, household cleaners, etc.)
- Spas, pianos, camper shells
- Items requiring more than two people to safely lift

Cart Service Reminders

To help ensure safe and reliable service, please keep the following tips in mind:

- Place all waste and recycling in the appropriate container and close the lid so that it fits tight to the cart body.
- Trash, organics, and recyclables left outside the carts will not be collected.
- Place your carts at the curb by 7 a.m. on collection day. Emptied carts should be removed from curbside following service.
- Roll carts curbside with the handles facing your home. Place carts at least three feet apart from other carts and objects.

Sharps Kit

Residents can safely dispose of their sharps (needles, lancets, and similar items) through WM's Sharps Mail Back Program. To request your free sharps kit, simply contact Customer Service.

- Limit: One (1) free kit per unit per calendar quarter
- Additional kits are available for a small fee

Proper Disposal of Household Hazardous Waste, E-Waste, and Medication

Household Hazardous Waste (HHW)

Items like paint, motor oil, batteries, and CFL bulbs should never be placed in your trash or recycling carts, as they require special handling. To dispose of these items safely and responsibly, visit www.888cleanla.com for details on Los Angeles County HHW collection events, including convenient weekend drop-offs in San Pedro and Playa Del Rey.

Electronic Waste (E-Waste)

Have old TVs, computers, or other electronics? You can recycle them through WM's Bulky Item Collection Program. Contact WM Customer Service to schedule a pickup.

Medication

To find nearby medication drop-off locations, please visit dea.gov/everyday-takeback-day.



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Organics | Recycling | Trash

Right Materials - Right Container - Know Which Container to Use

What Goes in the Organics Container:



Food Waste



Yard Waste



Food Soiled Paper,
Coffee Filters & Tea Bags



Meat, Fish & Poultry



Dairy



Bread, Pasta, Rice & Grains

Place your food scraps in a clear plastic bag.



Do Not Include:
Plastic Film
Servingware/Utensils
Plastic Containers
Foam Containers
Hazardous Waste
Fats, Oils, or Greases

What Goes in the Recycling Container:



Plastic Bottles, Cups
& Containers



Paper & Paper
Cups



Glass Bottles & Containers



Flattened Cardboard
& Paperboard



Food & Beverage Cans

Place recyclables directly into your recycling cart - **Don't bag your recycling materials.**



Do Not Include:
Food Or Liquids
Plastic Bags or Film
Foam Containers
Clothing, Furniture or Carpet
Batteries
Electronics
Hazardous Waste
Yard Waste

What Goes in the Trash Container:



Foam Cups, Straws
& Containers



Garden Hose



Broken Ceramic
Dishes & Pots



Candy, Snack &
Food Wrappers



Plastic Bags & Film



Diapers



Pet Waste



Clothing & Textiles



Do Not Include:
Organics/Recyclables
Hazardous Waste
Electronics
Batteries, Tires or Paint
Flammable Material



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Holiday Tree Collection

WM will collect holiday trees from residential customers on regular service days between December 26 and January 22 at no extra charge.

To ensure trees are properly recycled:

- Remove all decorations, including tinsel, lights, ornaments, and tree stands.
- Cut trees that are 7 feet tall into small sections.

Holiday tree drop-off is available from December 26 through January 22 at the following locations: Rowley Park, Arthur Johnson Park, and Mas Fukai Park.

Annual Community Waste Collection and Recycling Events

Neighborhood Cleanups

Twice a year—in the spring and fall—residential customers can place additional bulky or e-waste items at the curb for collection on their regular service day at no extra cost. These cleanups take place on designated dates, which will be announced in advance at home.wm.com/Gardena.

Paper Shredding Event

Gardena residents are invited to participate in a free shredding event held twice per year, typically in the Spring and Fall. The next event will take place on Saturday, October 10, 2026 at Rowley Park.

Residents can drop off up to five (5) file boxes for shredding. Proof of City of Gardena residency required. No commercial or business waste will be accepted. Shredding is for paper only (paper clips and staples are OK).

Compost Giveaway Events

Gardena residents are invited to participate in a free compost giveaway held twice per year, typically in the Spring and Summer. During the event, residents can bring their own shovels and containers to collect fresh compost for home gardening.

Scavenging and Illegal Dumping

The theft of recyclables and illegal dumping are against the law. Report crimes to the Gardena Police Department at (310) 217-9600, or the Gardena Direct app.

Account Management, Discounts and Special Services

Invoices and Payments

If you're billed directly for service (not through your Golden State Water bill), WM offers several convenient and secure ways to pay:

- **Online:** Visit home.wm.com/Gardena, log in to My WM at wm.com/mywm, or use the My WM App.
- **By Mail:** WM, P.O. Box 541065, Los Angeles, CA 9054-1065
- **By Phone:** Call (310) 366-7600

Walk-Out Service for Customers with Disabilities

WM offers walk-out service at no charge for qualified customers with disabilities who live in single-family residences. To find out if you qualify or to request this service, visit home.wm.com/Gardena or reach out to WM Customer Service.

Connect With WM

Visit Your Community Website

Find service information, pickup schedules, and more at home.wm.com/Gardena.

Manage Your Account with My WM

Sign up at wm.com/mywm or download the My WM App to view schedules, pay bills, and request services.

Give Us a Call

WM Customer Service at (310) 366-7600 (Monday–Friday, 8 a.m. to 5 p.m.)



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